

Appendix 1 – Historic Complaint Numbers

| Week Ending | Complaints to NuLBC | Complaints to Environment Agency | Week Ending | Complaints to NuLBC | Complaints to Environment Agency |
|-------------|---------------------|----------------------------------|-------------|---------------------|----------------------------------|
| 2022 | | | 25-Sep | 14 | 79 |
| 09-Jan | 73 | 352 | 02-Oct | 13 | 58 |
| 16-Jan | 258 | 1045 | 09-Oct | 42 | 102 |
| 23-Jan | 134 | 651 | 16-Oct | 52 | 165 |
| 30-Jan | 25 | 139 | 23-Oct | 73 | 186 |
| 06-Feb | 16 | 64 | 30-Oct | 30 | 82 |
| 13-Feb | 31 | 120 | 06-Nov | 27 | 116 |
| 20-Feb | 49 | 166 | 13-Nov | 23 | 86 |
| 27-Feb | 40 | 264 | 20-Nov | 60 | 113 |
| 06-Mar | 118 | 571 | 27-Nov | 2 | 70 |
| 13-Mar | 72 | 285 | 04-Dec | 19 | 47 |
| 20-Mar | 224 | 1126 | 11-Dec | 43 | 163 |
| 27-Mar | 412 | 1848 | 18-Dec | 22 | 114 |
| 03-Apr | 243 | 1072 | 25-Dec | 12 | 45 |
| 10-Apr | 132 | 895 | 2023 | | |
| 17-Apr | 156 | 752 | 01-Jan | 11 | 39 |
| 24-Apr | 65 | 310 | 08-Jan | 12 | 32 |
| 01-May | 49 | 213 | 15-Jan | 13 | 25 |
| 08-May | 39 | 193 | 22-Jan | 47 | 118 |
| 15-May | 35 | 160 | 29-Jan | 51 | 149 |
| 21-May | 43 | 134 | 05-Feb | 13 | 66 |
| 29-May | 20 | 81 | 12-Feb | 26 | 115 |
| 05-Jun | 27 | 169 | 19-Feb | 7 | 39 |
| 12-Jun | 42 | 234 | 26-Feb | 3 | 15 |
| 19-Jun | 25 | 263 | 05-Mar | 7 | 13 |
| 26-Jun | 28 | 208 | 12-Mar | 12 | 74 |
| 02-Jul | 9 | 54 | 19-Mar | 23 | 63 |
| 09-Jul | 4 | 34 | 26-Mar | 19 | 56 |
| 16-Jul | 14 | 72 | 02-Apr | 51 | 103 |
| 23-Jul | 21 | 52 | 09-Apr | 45 | 152 |
| 30-Jul | 12 | 93 | 16-Apr | 11 | 64 |
| 06-Aug | 22 | 124 | 23-Apr | 48 | 101 |
| 13-Aug | 32 | 133 | 30-Apr | 148 | 278 |
| 21-Aug | 11 | 79 | 07-May | 50 | 150 |
| 28-Aug | 12 | 89 | 14-May | 53 | 164 |
| 04-Sep | 10 | 30 | 21-May | 147 | 320 |
| 11-Sep | 9 | 64 | 28-May | 90 | 210 |
| 18-Sep | 13 | 83 | 04-Jun | 24 | 43 |

| Week Ending | Complaints to NuLBC | Complaints to Environment Agency |
|-------------|---------------------|----------------------------------|
| 11-Jun | 19 | 75 |
| 18-Jun | 76 | 154 |
| 25-Jun | 80 | 170 |
| 02-Jul | 40 | 99 |
| 09-Jul | 18 | 46 |
| 16-Jul | 20 | 54 |
| 23-Jul | 15 | 73 |
| 30-Jul | 28 | 97 |
| 06-Aug | 21 | 67 |
| 13-Aug | 7 | 30 |
| 20-Aug | 10 | 44 |
| 27-Aug | 8 | 38 |
| 03-Sep | 11 | 59 |
| 10-Sept | 26 | 71 |
| 17-Sept | 12 | 72 |
| 24-Sept | 8 | 31 |
| 01-Oct | 8 | 26 |
| 08-Oct | 8 | 37 |
| 15-Oct | 29 | 64 |
| 22-Oct | 22 | 81 |
| 29-Oct | 26 | 115 |
| 05-Nov | 5 | 15 |
| 12-Nov | 40 | 123 |
| 19-Nov | 35 | 119 |
| 26-Nov | 36 | 135 |
| 3-Dec | 115 | 265 |
| 10-Dec | 83 | 151 |
| 17-Dec | 48 | 180 |
| 24-Dec | 28 | 79 |
| 31-Dec | 44 | 129 |
| 2024 | | |
| 07-Jan | 236 | 627 |
| 14-Jan | 76 | 268 |
| 21-Jan | 270 | 824 |
| 28-Jan | 86 | 261 |
| 04-Feb | 133 | 416 |
| 11-Feb | 382 | 905 |
| 18-Feb | 186 | 527 |
| 25-Feb | 397 | 1264 |
| 03-Mar | 333 | 990 |